

Minutes

Long-Term Care Committee of Management

July 23, 2024

Present: Councillor Scott Mackey, Councillor Sue Paterson, Councillor Sue Carleton, Councillor Tom Hutchinson, Councillor Shirley Keaveney, Councillor Dane Nielsen, Warden Brian Milne

Staff Present: Kim Wingrove, CAO, Jennifer Cornell, Director of Long-Term Care, Karen Kraus, Executive Director, Shannon Cox, Executive Director, Tolleen Parkin, Executive Director, Denna Leach, Clinical Specialist, Mary Lou Spicer, Director of Finance, Markus Hawco, Long-Term Care Finance Manager, Jennifer Moreau, Director of Human Resources, Sarah Goldrup, Deputy Clerk

Call to Order

The Long-Term Care Committee of Management met in the Bay Room of the County Administrative Building on the above date. The Chair called the meeting to order at 9:00 a.m. with all members present.

Declaration of Interest

There were no declarations of interest.

Delegations

There were no delegations.

Items For Direction or Discussion

LTCR-CM-12-24 - LTC Director Update May 1 – June 30, 2024

Jennifer Cornell reviewed the Long-Term Care Director's update from May 1 to June 30, 2024. In response to questions from the Committee, the Director discussed provincial funding, resident accommodation rates, and the benefits of a Personal Support Worker registry through the province. The Committee celebrated the recent accreditation of Grey County long-term care services with exemplary standing under the Qmentum Long Term Care accreditation program and thanked staff for their work and dedication.

CM14-24

Moved by: Councillor Keaveney

Seconded by: Councillor Hutchinson

That report LTC-CM-12-24 regarding a Long-Term Care Director Update be received for information.

Carried

LTQR-CM-13-24 - Long-Term Care Operational Report – April 15, 2024, to June 14, 2024

Jennifer Cornell introduced the operational report from April 15 to June 14, 2024, and spoke about accreditation and the quality program. In response to questions from the Committee, staff discussed considerations for using and analyzing data, limitations to the provincial dataset and reporting, areas with opportunities for improvement, data as one indicator used in combination with best practices to improve quality of care, and ongoing work that will support these quality areas by implementing clinical pathways and improving the use and reporting of data.

Denna Leach presented the annual report on behalf of the medical directors and highlighted the theme of recovery from COVID-19, the stabilization of health human resources in the homes, progressive acuity in residents and the need for auxiliary supports, and positive feedback received regarding palliative care, the Behavioural Support Transition Unit, and the implementation of clinical pathways. In response to questions from the Committee, staff explained the implications of caseloads and on-call or attending requirements for healthcare practitioners supporting the clinical care of residents, a Grey County pilot program financed with provincial funding to support a more sustainable model of care, and advocacy to the province regarding securing primary care for residents beyond the pilot.

The Executive Directors highlighted events or activities and Colour It moments from their respective homes. Staff share stories regarding intergenerational programming and volunteerism.

CM15-24

Moved by: Councillor Carleton

Seconded by: Councillor Paterson

That the Long-Term Care Operational Report dated April 15, 2024, to June 14, 2024, be received for information.

Carried

LTQR-CM-14-24 - LTC Health Human Resources Update June 30 2024

Jennifer Cornell and Jennifer Moreau reported an update on Long-Term Care health human resources. In response to questions from the Committee, the Directors spoke about recruitment and retention, staffing and scheduling, the impacts of access to childcare and inflation, union relations and bargaining, and working toward one consolidated collective agreement with OPSEU for Grey Gables and Lee Manor and the financial and operational benefits.

CM16-24

Moved by: Councillor Nielsen

Seconded by: Councillor Hutchinson

That report LTCR-CM-14-24 regarding Long-Term Care Health Human Resources Update be received for information.

Carried

CAOR-CM-17-24 - Grey Gables HVAC

Kim Wingrove presented the challenges with the HVAC system at Grey Gables to the Committee. In response to questions from the Committee, staff discussed the building condition assessment in the fall of 2020, how fulsome data informs strategic asset management and changes to reporting to identify needs and pressures before they reach a previously unplanned or accounted-for crisis point. Staff described the difference in standards when Grey Gables was initially constructed, the pressures created by costs consistently coming in higher than anticipated, assets frequently being shorter-lived than estimated, and the challenges of procuring timely or cost-effective parts for maintenance. Further, staff spoke about the potential funding models and the need to conduct a broader investigation regarding options for HVAC to inform decision-making and the business case likely required for future funding applications. Kim Wingrove explained that while the County was currently aligned with legislated temperature requirements, without the actions recommended in the staff report, there was significant concern that the County would fall out of compliance next summer.

CM17-24

Moved by: Warden Milne

Seconded by: Councillor Nielsen

That report CAOR-CM-17-24 Grey Gables HVAC be received; and

That staff be directed to complete a retrofit of the ventilation air handler to add an air conditioning coil; and

That a report be brought forward to Committee of the Whole regarding the development of a Retrofit Pathway assessment for a portfolio of County buildings including Grey Gables.

Carried

Closed Meeting Matters

There was no closed meeting held.

Correspondence

There was no correspondence.

Other Business

Kim Wingrove highlighted the work undertaken by Mary Lou Spicer and Markus Hawco to lead a municipal working group regarding long-term care finances.

Next Meeting Date

September 10, 2024, at 9:00 a.m.

Adjournment

On motion of Councillors Nielsen and Paterson, the Long-Term Care Committee of Management adjourned at 11:17 a.m. to the call of the Chair.